

What is eduroam?

eduroam is short for “education roaming”.

eduroam is a global service enabling staff and students of educational, research and related institutions to visit another eduroam participating institution and connect to the visited institution’s wireless network automatically with minimal effort for both user and visited institution.



eduroam infrastructure, provided by the Australian Access Federation (AAF), AARNet and global participants, enables an AAF visitor’s *home institution* to authenticate the visitor remotely. Upon successful authentication, the AAF grants wireless network access to the visitor. Other participating institutions similarly grant network access to visiting users from the AAF.

For more information on eduroam, visit the Australian [eduroam website](#).

Conditions of use

The use of eduroam is governed by the Australian eduroam Policy and your university’s policies regarding access to IT resources. For visitors to the Australian Access Federation the Acceptable Use Policy/Code of Conduct of your home institution applies.

Users should read and comply with the Acceptable Use Policy of institutions they visit.

AAF Staff must comply with the AAF Acceptable use of Information Technology Resources Policy when connecting to eduroam.

The AAF will retain authentication logs for a period of six months for statistical purposes and to investigate cases of network abuse.

AAF Wireless Settings

SSID (Network Name): eduroam (*case-sensitive*)

Wireless Network Connection Protocol: WPA2 Enterprise

Data Encryption Method: AES

eduroam for AAF Users

AAF users should configure authentication locally and confirm successful authentication using AAF eduroam infrastructure before travelling to other eduroam participating institutions.

AAF users can request eduroam credentials by contacting support@aaf.edu.au.

Visitors using eduroam at AAF

Who can use it?

eduroam is available to general staff, academics, researchers, and students from participating Australian and international educational, research and related institutions.

Where exactly can I use eduroam within the AAF?

The AAF provides eduroam in its main offices space in Brisbane.

How do I get support in using eduroam?

If network access issues occur, users should contact their home institution's IT helpdesk to seek support in the first instance.

If this is not possible, or if the home institution cannot resolve the issue, visiting users may contact the AAF support at support@aaf.edu.au.